

Attorney Docket No.: NUASI-00200

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Justin Broughton et al.

Serial No.: 09/774,944

Filed: January 30, 2001

For: **DIGITAL MULTIMEDIA**

CONTACT CENTER

Group Art Unit: 2145

Examiner: Cardone, Jason D.

TRANSMITTAL LETTER

162 N. Wolfe Road Sunnyvale, CA 94086 (408) 530-9700

Customer No.: 28960

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Enclosed please find a Supplemental Information Disclosure Statement, a Certification pursuant to 37 C.F.R. § 1.97(e) for the Information Disclosure Statement, and Form PTO-1449, including a copy of the reference contained thereon, for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. <u>08-1275</u>. An originally executed duplicate of this transmittal is enclosed for this purpose.

Respectfully submitted, HAVERSTOCK & OWENS LLP

Dated: 3 - [- 05

Thomas B. Haverstock

Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR) 1.0(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLF

Date: 3-1-05 By:



Attorney Docket No.: NUASI-00200

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	Group Art Unit: 2143
Justin Broughton et al.	Examiner: Cardone, Jason D.
Serial No.: 09/774,944) <u>CERTIFICATION FOR</u>) SUPPLEMENTAL INFORMATION
Filed: January 30, 2001) DISCLOSURE STATEMENT UNDER 37) CFR § 1.97(e)
For: DIGITAL MULTIMEDIA CONTACT CENTER) 162 North Wolfe Road) Sunnyvale, CA 94086) (408) 530-9700

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

This certification is being made for the Supplemental Information Disclosure Statement accompanying this certification.

Certification

I, the person signing below, hereby certify that the printed publications contained in the enclosed supplemental information disclosure statement were cited within Official Action mailed on December 29, 2004. Accordingly, I hereby certify that no reference contained within this supplemental information disclosure statement was cited in a communication from a foreign patent office in a related foreign application, and, to the knowledge of the person signing the statement, after making reasonable inquiry, no reference contained within this supplemental information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this supplemental information disclosure statement. 37 C.F.R. 1.97(e)(2)

PATENT Attorney Docket No.: NUASI-00200

Identification of Person Making Certification

The person making this certification is the attorney who signs below on the basis of the information in the attorney's file.

Respectfully submitted, HAVERSTOCK & OWENS LLP

Dated: 3-1-05

Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR§ 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP



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In re Application of:

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Serial No.: 09/774,944

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For: DIGITAL MULTIMEDIA CONTACT CENTER

CONTACT CENTER

Croup Art Unit: 2145

Examiner: Cardone, Jason D.

SUPPLEMENTAL INFORMATION
DISCLOSURE STATEMENT

162 N. Wolfe Road
Sunnyvale, CA 94086
(408) 530-9700

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The citation listed below, copy attached, may be material to the examination of the above-identified application, and are therefore submitted in compliance with the duty of disclosure defined in 37 C.F.R. §§ 1.56 and 1.97. The Examiner is requested to make this citation of official record in this application.

Applicants have become aware of the following printed publications which may be material to the examination of this application:

• U.S. Patent No. 6,704,412 B1.

Attorney Docket No.: <u>NUASI-00200</u>

This Supplemental Information Disclosure Statement under 37 C.F.R. §§ 1.56 and 1.97 is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that anyone or more of these citations constitutes prior art.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: 3 - 1 - 05

Thomas B. Haverstock

Reg. No.: 32,571

Attorneys for Applicants

.a.k (IFICATE OF MAILING (37 CFR§ 1.8(a))

thereby certify that this paper (along with comparisoned to as being extached or enclosed) is term committee to the U.S. Port. I have considered to the posterior of the considered to the considered to the Committee number of the reason of the considered to the Committee number of training, P.O. Box 1450 Alongardia, VA 22315-1430

LANVERSTOCK & OWENS LLP.

Date: 3-1-05 By

FORM PTO-1449 (Modified)

U.S. Department of Commerce Patent and Trademark Office

Attorney Docket No.: NUASI-00200

Applicants: Justin Broughton et al.

Serial No.: 09/774,944

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Patent and Trademark of INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use Several Sacets If Necessary)

Filing Date: 01/30/01 Group Art Unit: 2145 (37 CFR § 1.98(b)) U.S. PATENT DOCUMENTS Serial / Patent Number Examiner Initials Class Subclass Filing Date Issue Date Applicant / Patentee 09/24/98 269 03/09/04 379 6,704,412 B1 Harris et al. AA AΒ ACΑD ΑE AFAG ΑH ΑI ΑJ ΑK ΑL AM ΑN AO FOREIGN PATENTS OR PUBLISHED FOREIGN PATENT APPLICATIONS Translation Document Number Country / Patent Office Class Subclass **Publication Date** Yes No ΑP AQ AR AS ΑT OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication) ΑU AVAW AXΑY ΑZ BA Date Considered: Examiner:

EXAMINER:

Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.